



Asset Life Cycle Management



Manage the Complete Asset Life Cycle - From Provisioning to Disposal

Provance improves IT service delivery by providing unmatched visibility and control of all deployed and available assets. The Provance solution gives IT service providers detailed insight into how effectively assets are enabling managed services. This critical asset information contributes to accurate financial analysis as well as operational forecasting and budgeting.

As one of the main capabilities of the Provance IT Services and Asset Management Suite, Asset Life Cycle Management provides:

- ❖ The ability to deploy and configure assets with related service levels and user assignments through an easy-to-use interface
- ❖ A framework to manage the deployment of standardized 'bundles' or 'seats' that are comprised of hardware, software and service elements
- ❖ Workflow automation and detailed tracking of all ongoing asset activity such as moves, additions, or changes
- ❖ Visibility of assets and resources that are distributed across geographies, business units, or multiple engagements
- ❖ History tracking of every change made to every record in the repository, for better security and auditing
- ❖ Automated notification of important upcoming activities, such as equipment refreshes, lease expirations, and maintenance contract renewals
- ❖ Optional capture of all costs and expenses incurred from the acquisition, deployment, maintenance and disposal of assets

Asset		MANAGEMENT • PERSONAL	
LOCATE VIEW TASKS		PRINT SETTINGS LINKS HOME LOGOUT HELP	
Details		Assigned(s) Groups Properties Assets HW/SW Service Contract/Warranty Relationships Attachments	
Asset Information		Save	
Asset Type:	Desktop	Business Continuity:	2 - High
Make:	Dell	Disposal Security:	2 - High
Model:	Dimension XPS T500	Description:	
Serial Number:	1J08FL54H11T	IP Address:	
Asset Tag:	100-36		
Name:			
Parent:	100-36 -seat-		
Location:	Client 1 Site 1 (Desktop/Phones) East Tower 1st Floor Hill, Louise STANDARD WORKSTATION		
Organization:	Admin1300 - Executive		
Fiscal Information		Relocate...	
Vendor Name:	Dell Computer Corp.	Purchase Date:	03/05/2002
Asset Value (\$):	3850.00	Purchase Order:	234114
Schedule Information			
Schedule:	S-6001042002-3		
Start Date:	04/01/2002	End Date:	03/31/2005
Status			
Ownership:	Leased	On Loan:	No
Operational:	Active	Surplus:	No
On Repair:	No	Creation:	Imported

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Your Challenge: Centralize the tracking and management of assets, regardless of how widely they are distributed throughout the building, city, or country.

Provance Solution: The Provance solution is built around a single repository. This single, central information source enables optimal resource redeployment, thereby reducing surplus inventories and helping you avoid unnecessary new equipment purchases or leases. You can leverage the same system support and application administration for all sites, deploy the solution with minimal rollout and support costs, and enable anytime access to various stakeholders, to facilitate timely updates and informed decision making.

The Provance IT Services and Asset Management Suite

By integrating enterprise assets and services, Provance™ helps IT organizations eliminate redundancy and automate business processes. You gain greater visibility into IT infrastructure, so you can accurately predict, easily report on, and effectively manage the total cost of IT assets and services.

Provance's unique approach to IT infrastructure management uses a utility model to automate request management and the charge back of services to users.

Meeting the Challenges of IT: The Provance Solution

Centralized asset tracking



Asset Life Cycle Management

<p>Move, add, change (MAC) management</p>	<p>Your Challenge: Reduce the effort required to reconcile the inventory and track the history of moves, adds, and changes to reconcile the inventory and track history.</p> <p>Provance Solution: MAC management is spread over disconnected applications and consumes significant effort and resources. Using business rule enforcement and workflow automation, Provance makes MAC processing timely and efficient. Easily integrate with procurement and service delivery applications for immediate updates. Stay on top of the location and status of all of your assets, to optimize asset use and asset manager productivity. Provance also provides access to auditable history records so you can fully understand your MAC activity.</p>
<p>Surplus and disposal management</p>	<p>Your Challenge: Track assets that are no longer actively in use, and plan and manage their disposal.</p> <p>Provance Solution: Provance lets you maximize asset utilization and minimize the management effort associated with surplus and disposed assets. You can even identify security treatments for these assets.</p>
<p>Repair management</p>	<p>Your Challenge: Incorporate a view of assets currently on repair into a single view of the IT environment.</p> <p>Provance Solution: With Provance, you can easily identify assets currently on repair and provide an optional link to the service delivery system to monitor repair progress. Identify the problem, the vendor making the repair, the associated service desk ticket, when the asset is due for return, the resolution, the cost, and the actual return to service date. Set up reminders to ensure assets are returned on time. Capture failure and repair history of assets and asset types to optimize future purchasing and maintenance renewals.</p>
<p>Detailed asset hardware/software tracking</p>	<p>Your Challenge: Provide a single view of both summary and detailed asset information to enable effective monitoring and change impact analysis.</p> <p>Provance Solution: Provance enables you to import asset hardware and software details from a discovery tool, so you can identify any non-standard elements in the installed base. Detailed asset configuration information is available for procurement, support, and change management planning purposes. Our single repository approach and discovery tool integration means that only one reporting tool is required for reporting on all assets in the organization, even when several discovery tools are in place. This solution also facilitates software license compliance reporting.</p>
<p>Asset costs tracking</p>	<p>Your Challenge: Get the full picture when it comes to the life cycle costs of an asset.</p> <p>Benefit: Provance lets you track costs related to purchases, repairs, and support against individual assets or maintenance contracts. You can use this costing information to optimize assets, streamline vendor negotiations, and improve financial forecasting.</p>
	<p>Provance: Bringing Visibility, Accountability and Credibility to IT</p> <p>Provance is a leading provider of IT services and asset management software that helps Global 2000 companies, government organizations and IT outsourcers improve visibility into their operations and gain tighter control of their costs, while dramatically improving IT service delivery to their customers. The Provance solution has helped organizations like NASA, Lockheed Martin Information Technology, and CGI gain greater ROI in IT assets without sacrificing service level commitments.</p> <p>Provance is a privately owned software company founded in 1997 by acknowledged IT management experts in direct response to customer demand for more competent, flexible, and cost-efficient IT services and asset management solutions.</p>

Toll free: +1-877-438-5227
www.provance.com

Provance Technologies Inc.
 85 Bellehumeur Street, Suite 300
 Gatineau, PQ
 Canada J8T 8B7

Provance Inc.
 620 Herndon Parkway, Suite 200
 Herndon, Virginia
 USA 20170