



Software License Management



The Provance IT Services and Asset Management Suite

By integrating enterprise assets and services, Provance™ helps IT organizations eliminate redundancy and automate business processes. You gain greater visibility into IT infrastructure, so you can accurately predict, easily report on, and effectively manage the total cost of IT assets and services.

Provance's unique approach to IT infrastructure management uses a utility model to automate request management and the charge back of services to users.

Whether you are provisioning and managing software licenses as part of a comprehensive seat or desktop management project, or performing software license management as a separate service, your IT department must be able to accurately track and reconcile the deployment of authorized licenses with the actual installed configurations.

Provance Software License Management capabilities help eliminate software overbuys, avoid license compliance penalties, and optimize version deployment—thus avoiding unnecessary version upgrades.

As one of the main capabilities of the Provance IT Services and Asset Management Suite, Software License Management lets you:

- ❖ Capture software license terms and conditions
- ❖ Allocate and track authorized license purchases across user organizations, locations, and charge back cost centers
- ❖ Benefit from comprehensive software license allocation and compliance reports

The screenshot shows a web-based interface titled "Contractual Context" with several tabs: Software License, Service Contract Information, License Allocation, Software License Properties, Groups, Costs, Attachments, Relationships, and History. The main content area displays details for a license named "Microsoft Office-Site 1".

Key fields include:

- Publisher:** Microsoft
- Software:** MS Office
- Software Type:** Suite
- Serial Number:** RETY-GHY-YYOU-99LK
- Start Date:** 4 / 1 / 2003
- End Date:** 3 / 31 / 2004 (with a "Reminder..." button)
- Vendor Name:** Microsoft Corporation
- Software License Type:** Software License
- Vendor Product Number:** MS-OFF-001234
- License Unit:** Desktop
- License Amount:** \$850.00
- Number Licensed:** 60
- Allocated to Assets:** 4
- Allocated to Organizations:** 33
- Available Licenses:** 23

There is also a "Contact information" section with fields for First Name (Sidney), Last Name (Cohen), E-mail (Sidney.Cohen@51e3.com), Phone, and Fax. A "Description" text area is at the bottom, and a "Workgroup" dropdown is set to "Provance Workgroup".

Software License Management

Meeting the Challenges of IT: The Provance Solution

Easy software agreement tracking

Your Challenge: Provide easy access to ongoing license terms and conditions, and quickly determine whether you are in compliance with your software licenses.

Provance Solution: Provance lets you track what you are licensed for and what is installed—all in the same repository. These capabilities help improve employee productivity and adherence to compliance. You can use discovery tools to identify the actual software installed in the IT environment, and compare this information to authorized software licenses for compliancy reporting. Analyze deployed seats and assets to understand the requirements of software upgrades and license renewals. Reduce risk of compliancy penalties. Ensure that only applications in use are renewed. Minimize the planning effort for rollouts and upgrades.



Software License Management

Quickly identify the number of licenses permitted for a software application and the expiry date of each license

Your Challenge: Provide real-time access to license information.
Provance Solution: With Provance, you can quickly identify the number and type of licenses permitted for an application. You can also identify any expiry dates for licenses, and set automatic reminders for renewals. This reduces software compliance issues and lets you easily calculate the number of applications licensed for an organization. Avoid renewal or compliancy penalties.

Allocate licenses to organizations or individual assets

Your Challenge: Track how you are consuming licenses throughout the organization.
Provance Solution: With Provance, you can use allocations to identify license use within the organization. This allows you to properly charge organizations for license usage, and avoid software non-compliance by properly allocating usage by organization and asset. You can easily report on where software is allocated for renewal, upgrade, and roll-out purposes.

MAC management and surplus license management

Your Challenge: Manage software MACs (moves, adds, changes).
Provance Solution: Using the asset allocation concept, Provance makes it easy to move, add, or change software when hardware is installed, re-assigned, moved or disposed of. You can easily identify and re-allocate surplus licenses, and you know where your licenses are and what their status is—allowing you to maximize license use and minimize unnecessary renewals and purchases. Provance records a full, auditable history to help you understand the life cycle changes of a license.

Software license costs tracking

Your Challenge: Track license costs.
Provance Solution: With Provance, you can track all costs related to purchases, renewals, maintenance, and support. This costing information is invaluable for vendor negotiations, software use optimization and financial forecasting.

Track maintenance contracts for application licenses

Your Challenge: Ensure you are getting the most value from your maintenance contracts.
Provance Solution: With Provance, you can make support information readily available to users, managers, field technicians and help desk staff. They can stay on top of maintenance contracts and understand the relationships between a contract and its corresponding software license.

Provance: Bringing Visibility, Accountability and Credibility to IT
Provance is a leading provider of IT services and asset management software that helps Global 2000 companies, government organizations and IT outsourcers improve visibility into their operations and gain tighter control of their costs, while dramatically improving IT service delivery to their customers. The Provance solution has helped organizations like NASA, Lockheed Martin Information Technology, and CGI gain greater ROI in IT assets without sacrificing service level commitments.

Provance is a privately owned software company founded in 1997 by acknowledged IT management experts in direct response to customer demand for more competent, flexible, and cost-efficient IT services and asset management solutions.

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